

Jan 2023

Bellamar

Punta Mita Living

Welcome to a new year!

Things in the lobby are starting to really take shape! Note the new fountain topper and cool new cactus. We are still working on the east side of the lobby area and should have everything finished off shortly! Lights are also coming to create some interesting wall shadows at night with the new cactus.



Staff Process Changes

Over the course of the rainy season, Kathy and Allen came for a visit. If you've never been here in the height of the rains - it's quite the experience. To say nothing of what Pam, Mike, Melissa, and Dave experienced during hurricane Roslyn! Those personal observations and experiences gave us all new appreciation for what our staff experiences during the rainy season.

Imagine that you are Arturo the night watchman with nowhere to go for shelter but to hang out under the courtyard palapa with not so much as a chair to sit on, or to go sit in the pool bathroom while the wind and rains swirl. And when the winds are strong - the roof tiles fly off and smash around you. Yikes!

Imagine that you are Rosa and it's time to eat your lunch and there is nowhere to sit during the heavy rain other than the toilet in Irving's "office". Meanwhile you see 8 empty condos with nice kitchens and microwaves you are not permitted to use.

We decided these were situations we could easily address increasing staff job satisfaction, increasing staff safety, and even increasing nighttime security.

So here is what we changed... Irving and Rosa are invited to have lunch (no visitors) in Pam and Mike's unit. They graciously offered up their unit for staff daytime use when not in residence. Arturo will be invited to spend his nights when the weather is inhospitable in Melissa's and Dave's unit. He will still be expected to walk the grounds when the roof tiles are not flying. But in the heavy rains he can monitor the beach from #7's lower deck (the most likely direction an intruder might attempt to enter), and he can help to keep the drains clear on the upper deck - which should help with water intrusion not only in Unit 7, but in the whole of the tower. For those unfamiliar, Unit 7 floods worse than lower units because of the exposed upper deck, and worse than Unit 8 (the other top floor unit) because it faces the windward side. (Tim/Susan - if you would also like to grant Arturo access to your unit to do the same in the heavy night rains please let us know.)

Lastly, for those who might not have met Arturo (Leta 😊) know that he is a great resource if you have any issues during the night. His English is excellent and he loves to be helpful with anything you need.

Now that things are beginning to settle out on all the water intrusion work, and all the more serious items from the building inspection have been addressed, Irving is starting to work on fixing some of the fun stuff.

We are hoping to restore the spa jets to operational status this year, and Irving has the doorbell / intercom system back to half working. We think (fingers crossed) Dave can solder in some new components and get it fully working again. Stay tuned on those things!

Tip: We have installed key boxes on about half the units. Let us know if you want one too!

Tip: Have a concern about a neighbor or their guests that you want addressed? [Please use this form](#). Betty and the VC will be instantly notified so they can take appropriate action as needed.

Irving Insider Info

Staff Party Tons of Pool Fun!

For the second year in a row, we held the annual staff "Posada" at the Bellamar pool. Irving brought his two daughters, and Rosa brought her granddaughters. Fun was had by all. There were pool toys, a piñata, and lots of food. The owners in residence came down to join the fun and thank the staff for all their hard work during the year.

