

New

Palapas!



Tip: Have a concern about a neighbor or their guests that you want addressed? <u>Please use this form</u>. Betty and the VC will be instantly notified so they can take appropriate action as needed.

The new artificial palapas are installed and look great. They did some refurbishing of the wood structures underneath and they look brand new!

Irving Insider Info

People on the beach have been stealing rocks from our retaining wall to use to support their umbrellas. We had Ivan's crew along with Irving replace them with larger rocks that are harder to move about. They also cleaned up the plants to make things look better.



Local Goings OnNew Edition to the Bellamar Family



Many of you have yet to meet Isaac, our primary point of contact from Zen properties. Isaac was lucky enough to welcome the latest edition to his family the last week in June. So if he seems a little bleary eyed, its probably because he is sleep deprived!

That makes him the proud father of 6 children. In the photo below are Declan, Esperanza, Serena, Isaac, and Dastan. His 3 oldest children live in Canada. In Isaac's words, "I love my kids, they are my life, they are my world. I never had a Dad, so I know how important that part in the kids life it is!!"





Today's Myth: The new administrator, Zen Properties, won't pay my Telemex bill. Truth: All your regular bills (insurance, bank trust, Telemex, etc) will be paid by Zen. Melissa met with Zen and with Betty in early July to start the transition of these payments. Betty prepared a list of all regular payments for each unit, and the Zen team already has access to the Telemex owner accounts online to see the balances owning and get access to the statements.

Owner cash on accounts will be kept in Zen's office safe in downtown Puerto Vallarta.

The team is evaluating whether there might be a simpler way to handle the owner accounts and payments, but for now, no changes to existing processes will be made.

The intention is that we will send owner statements quarterly rather than monthly, but for the first few months of the transition, we will send them monthly.